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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I now have Sonic internet and telephone service and I've never been happier. Their service is customer orientated, when you call for customer service you don't have to wait for hours to get to speak to someone, and that someone is a local citizen. They are patient and if needed they will send a technician out as soon as possible to trouble-shoot and deal with the problem.

I have never known this kind of service with the BIG GUYS (AT&T). They don't need to spend that kind of time and energy on customer service...they didn't have the competition at the time..I had to wait sometimes week to get helpful service and forget trying to get a customer service rep on the phone and then when I did get to speak to a representative, I could not understand their poor English. (I was speaking to someone somewhere in another country, probably someone that will get paid less than an American citizen).

Competition is good for us. It creates checks and balances and keeps companies striving to do their best. (As Sonic does)

This country is losing one of it's greatest features...the equality that competition brings. The beauty of local, small business.

The power of the BIG Monopoly business is destroying this country. The rich get richer and more powerful and there is no chance for the small innovative businessman to thrive. The price of service just goes up and up and we have no other options, we, the customers, have no choice.

I say no to price hikes. It would be a darn shame to loose the wonderful service I get with the smaller customer oriented based provider I now have (Sonic), just because they were pushed out of business by price hikes. I chose them because I know they care about me.....and I care about them...they do a GREAT job....

I could never say that about AT&T. They didn't have to care about me...the little customer. Their bottom line is just get richer and bigger....that's what I felt based on their service.

An concerned American,

Allyce Dowling-Von Weidlich